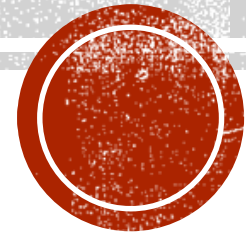


THE STATE OF BEING: DHCD UPDATE



Sarah Glassman, Associate Director



AGENDA

- The Big Picture
- Where to Get Information
- Updates on Key Reforms
 - Portal
 - Tenant Satisfaction Survey
 - Regulation Reform
 - Tenant Board Member Election in Towns
 - Regional Capital Assistance Teams
- Timeline
- Questions & Answers

THE BIG PICTURE



WHERE TO GET INFORMATION

This Session

- Portal
- Tenant Survey
- Regulation Reform
- Elected Tenant Board Member in Towns
- Regional Capital Assistance Teams

Next Session

- Performance Management Reviews

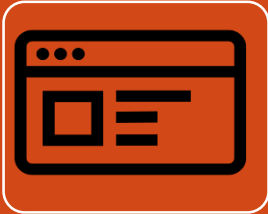
Afternoon Session

- Sustainability Program

In Resource Room

- All Regular Business
- All Reforms
- New Initiatives

MASSACHUSETTS HOUSING PORTAL



Online Application and Centralized Database

- Pilot delayed to improve LHA functionality
- Pilot at Franklin, Taunton, Newton- January 2016



Upcoming Dates for You

- Survey about Waitlists- Due this Friday- Nov. 20
- Data migration of current waitlists – Winter 2016
 - If possible, update your waitlists in advance
- Roll-out – Spring 2016



Team/Point People:

- Juliana Gamble (Resource Room)
- Kathy Slater-Huff (Resource Room)

dhcd Massachusetts Public Housing Portal

DASHBOARD APPLICANTS REPORTS LOGOUT

← Back to list

John Smith #F-08-032 PULLED ON MAR 15, 2015

1 Broadway, Apt. 1, Somerville, MA 02145
555-555-5555 | john.smith@email.com
Birth Date: Jan 15, 1967 | Refusals: 2 | Checklist: 0/5

EDIT APPLICANT INFO

WORKSHEET APPLICATION LHA SELECTION HISTORY NOTES

Preference Verification

Something about verification goes here.

Residence Address or Last Address
Somerville

Last claimed by applicant on Apr 15, 2001
Granted by Somerville LHA on Jan 22, 2005

Granted

Veteran Status
Veteran

Last claimed by applicant on Apr 15, 2008
Denied by Somerville LHA on Jan 22, 2005

Needs review

New applicant claim received since last housing authority review

Employer's Address
Boston

Last claimed by applicant on Apr 15, 2001
Not Applicable by Somerville LHA on Jan 22, 2005

Not Applicable

SAVE WORKSHEET

Priority Verification

Something about verification goes here.

Family Housing Priority
Priority 7

Priority 3 claimed by applicant on Apr 15, 2001
Priority 7 set by Somerville LHA on Jan 22, 2005

Priority 7

Elderly Housing Priority
Priority 5

Priority 3 claimed by applicant on Apr 15, 2001
Priority 5 set by Somerville LHA on Jan 22, 2005

Priority 5

SAVE WORKSHEET

Application Verification

As you collect each required piece of documentation, check it off as complete on the checklist. Completion status updates will appear on the audit log which is visible to the applicant and other LHAs.

Age of Head of Household
54

Last claimed by applicant on Apr 15, 2001
Needs Review by Somerville LHA

Needs Review

Total Household Income
\$32,322

Last claimed by applicant on Apr 15, 2001
Verified by Somerville LHA on Jan 1, 2008

Verified

Handicapped Status
**Needs First Floor Unit
No Stairs**

Last claimed by applicant on Apr 15, 2001
Needs Review by Somerville LHA

Needs Review

Qualified for Housing
**Applicant meets minimum housing
criteria**

Last claimed by applicant on Apr 15, 2001
Denied by Somerville LHA on Jan 1, 2008

Denied



TENANT SATISFACTION SURVEY



25 Questions in Preferred Language

- Topics: LHA governance, maintenance & repairs, resident services, safety
- Anonymous



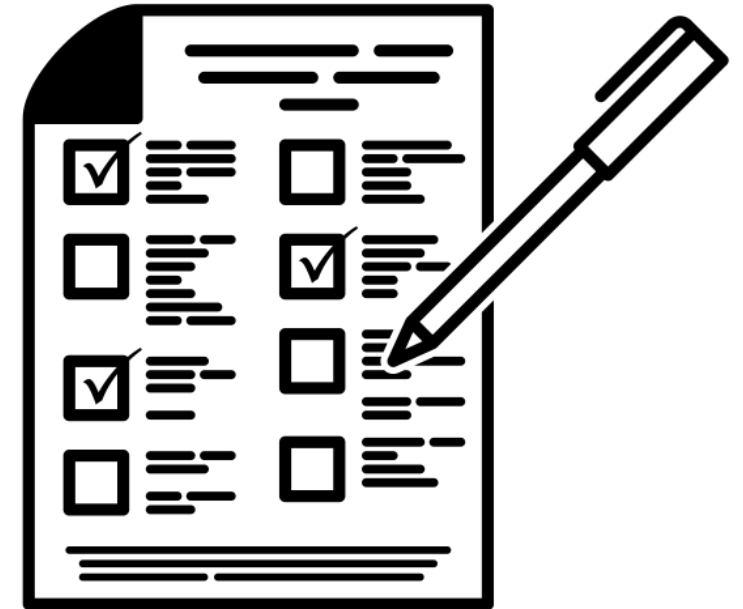
Annual Survey

- Ch. 705 & 200 in February
- Ch. 667 next three years



Team/Point Person:

- UMass Boston Center for Survey Research
- Advisory Committee
- Cate Mingoya-DHCD (Resource Room)



REGULATION REFORM



Regulations Addressed

- Regulation 4: LHA Notices; Annual Plan
- Regulation 6: Tenant Participation
- Regulation 11: Capital Planning; Modernization



Public Comment Period February 2016

- Regulations promulgated March 2016
- All regulations in effect March 2017
- DHCD will issue guidelines & recommendations



Team/Point Person:

- Advisory Committee (MassNAHRO, MassUnion, ED's, MLRI, CHAPA, MHP, and more!)
- Cate Mingoya (Resource Room), Paul McPartland, Amy Stitely, Laura Taylor- DHCD



TENANT BOARD MEMBER ELECTION



At Least One Tenant on All LHA Boards

- Tenant of a “hard unit”
- 5-year term
- Town-wide public housing election
- Appointment waivers available



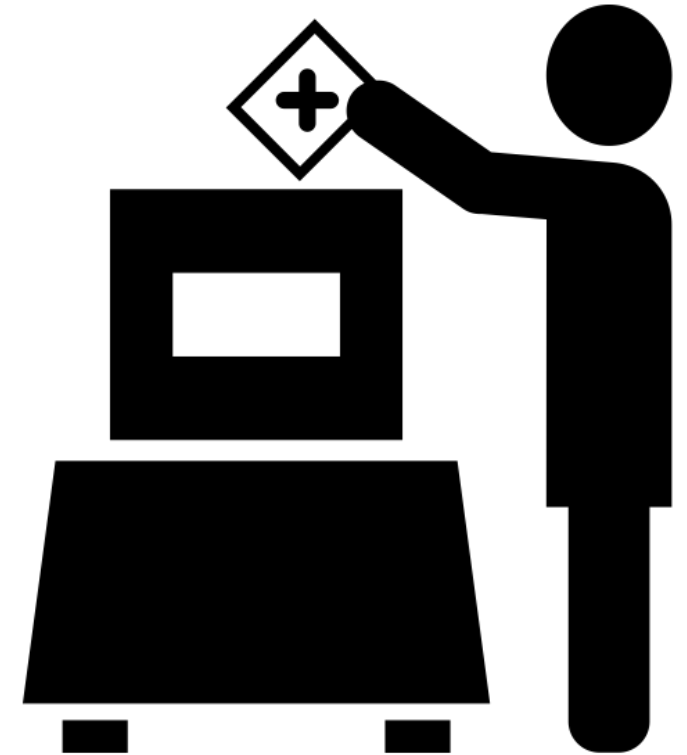
Timeline

- Regulations will be promulgated March 2016
- All regulations in effect March 2017
- Board seat up at this time will become tenant seat
- DHCD will issue guidelines & recommendations



Team/Point Person:

- Cate Mingoya (Resource Room)



REGIONAL CAPITAL ASSISTANCE TEAMS



3 RCATs to assist LHAs with <500 units

- Leominster Housing Authority – Central West
- Taunton Housing Authority – Southeast
- TBD ???? - Northeast



Timeline

- December: Contracts with Hosts
- January: Waivers, then Advisory Board Elections
- June: RCATs fully staffed

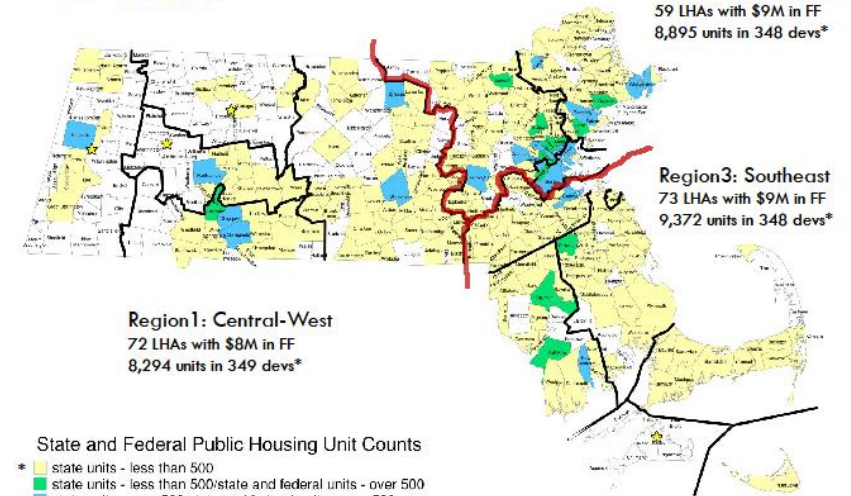


Team/Point Person:

- Amy Stitely (DHCD – Resource Room)
- Colleen Doherty (Taunton HA)
- Peter Proulx (Leominster HA)

DHCD REGIONAL CAPITAL ASSISTANCE TEAM PROGRAM RFR
ATTACHMENT B: MAP

MAP OF REGIONS



State and Federal Public Housing Unit Counts

- * state units - less than 500
- state units - less than 500/state and federal units - over 500
- state units - over 500/state and federal units - over 500

☆ state units - less than 500 : Dukes County, Berkshire County, Hampshire County, Franklin County

6/2/15



TIMELINE

	Now Thru Dec	Jan Thru May	June and Beyond
Performance Monitoring Reviews		Roll Out	
Portal		Pilot 3 LHAs	Roll Out
Tenant Survey		Roll Out	
Regulation Reform	Finalizing Drafts	Hearings	Promulgation
Tenant Board Member in Towns			Roll Out
RCATs	Contracts with Hosts	Waivers, Advisory Board Elections, Staff Up	Roll Out

QUESTIONS ?

